



# MOBILE RELEASE GUIDE

Version 6.23

Build 6.23.165

Build 6.23.164

Build 6.23.115

Build 6.23.96

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## POS

### Sales Receipt: Reordering tabs under Discounts

Build 6.23.96: PRO-11

In 6.23.96, we've changed the order of the available tabs under POS **Sales Receipt > [item name] - edit > Discounts**.

Now, the order of the tabs is as follows:

1. **Manual:** applying manual discounts to individual items, for example, the "Damaged Item" discount
2. **Change Price:** defining the item price level (for example, switching to the "VIP Price" level) or manually overriding the item price
3. **Promos:** applying promotions to items, for example, the "Buy X, get Y" promotion
4. **Coupons:** applying coupon discounts to items, for example, a birthday reward coupon

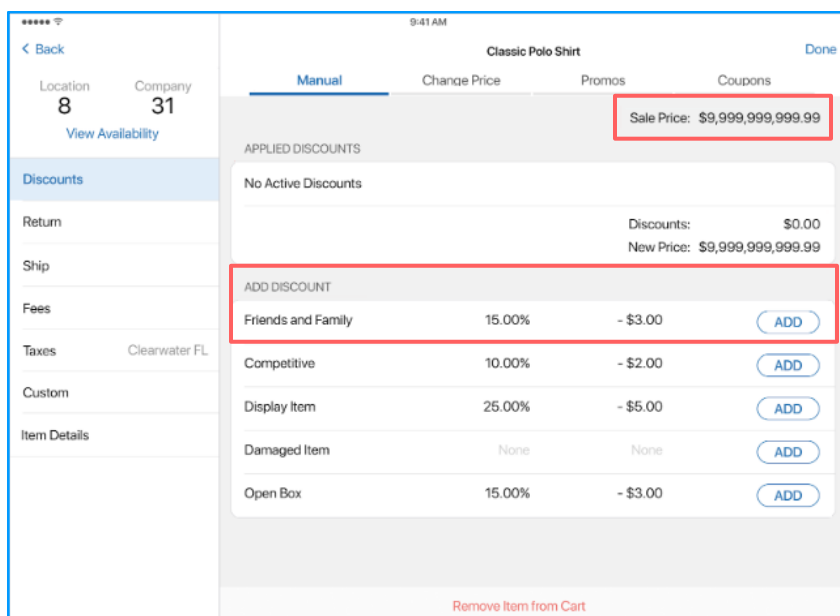
### Sales Receipt: Updated item edit and global item edit dialogs

Build 6.23.96: PRO-15

We've made updates in the Sales Receipt item edit and global item edit dialogs.

#### Updates in the Discounts tab

Under **Sales Receipt > [item name] - edit > Discounts > Manual**, we've made the following changes:



- the new **Sale Price** field at the top-right (see the screenshot above) now displays the total Sales Receipt amount prior to applying a discount
- under **ADD DISCOUNT**, it is now possible to tap anywhere in the required row to apply the discount

The same updates apply to the Sales Receipt global item edit dialog.

## Updates in the Fees tab

Under **Sales Receipt** > [item name] - edit > **Fees**, in **AVAILABLE FEES**, it is now possible to tap anywhere in the row to apply the fee.

The same update has been made in the Sales Receipt global item edit dialog.

## Drawer Memo: New security rights

Build 6.23.96: PRO-167, PRO-334

POS now respects the following security rights introduced in CHQ:

- **Drawer Memos – Add Take (Paid) Out / In for Safe**
- **Drawer Memos – Void Take (Paid) Out / In for Safe**

## Purpose

The new security rights allow the user to create and void Take Out and Take In records against the Safe Cash amount of a Drawer Memo.

A Take Out record indicates that an amount of cash has been removed from the safe. Respectively, a Take In record indicates that an amount of cash has been put into the safe.

For example, if a store associate has the **Drawer Memos – Add Take (Paid) Out / In for Safe** security right and they need to move cash from the safe to the drawer, they can create a Take Out record to account for opening the safe.

### WARNING

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The old security rights have been renamed to **Drawer Memos – Add Take (Paid) Out / In for Drawer Cash** and **Drawer Memos – Void Take (Paid) Out / In for Drawer Cash** and allow the same actions as described above for Drawer Cash.

## Managing Take Out / In records with the new security rights

Now, in POS, if the user tries to create a Take Out / In record either for Drawer Cash or Safe Cash without the appropriate rights, the “Insufficient Rights” message displays.

If the user, for example, has the right to create records only for the Safe Cash, on creating a Take Out / In record, that will be the only available option for the **Source** field:

Take Out	
Reason*	take out test
Source	Safe
Created	Jeffie @ 11/3/20, 2:22 PM
Edited	Jeffie @ 11/3/20, 2:22 PM
Amount*	€4.00

On trying to change it, the “Insufficient Rights” message displays.

Similarly, if the user tries to void a Take Out / In record without the appropriate right, the “Insufficient Rights” message displays.

## See also

[V6.23 CHQ Release Guide](#)

[V6.21 Quick Reference Guides](#)

## RFID reader: New RFID Reprogram Tag Power Level setting

Build 6.23.96: PRO-278

Starting from version 6.23.96, the connected RFID reader now automatically switches between two antenna power levels.

### NOTE: What is RFID?

RFID (Radio Frequency Identifier) is a tracking technology that utilizes radio waves to read and transfer data from RFID tags to a reader (for example, a scanner).

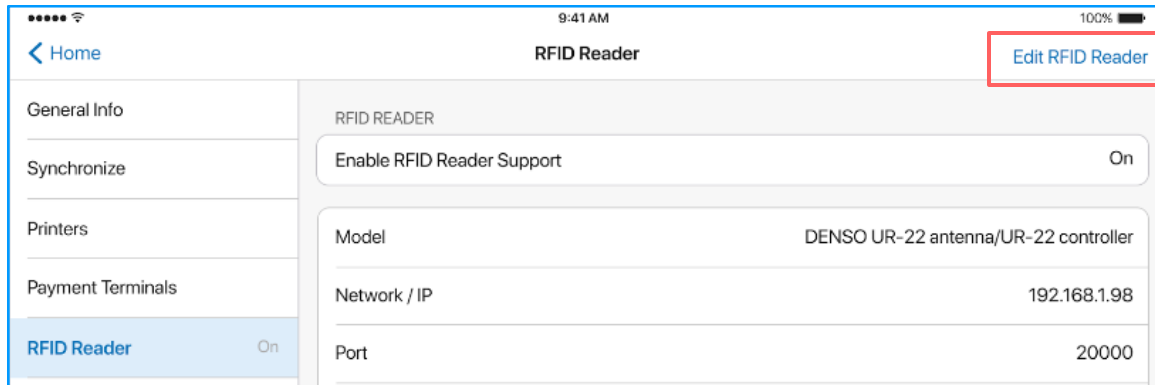
The tag (a tiny chip) is attached to an inventory item and allows for the identification of the latter. Using RFID tags greatly speeds the process of identifying the item on check out (sales) as well as physical inventories, minimising the risk of loss and theft.

## Purpose

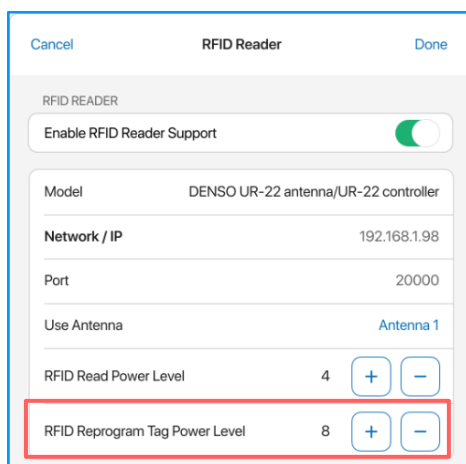
Reprogramming RFID item tags (for example, deactivating them during checkout) requires a much higher power level of the RFID antenna than regular item scanning. Therefore, we’ve added a new **RFID Reprogram Tag Power Level** setting for the RFID reader that enables automatically when the user is reprogramming tags.

## Configuring RFID reader settings

To configure the antenna power level for the **RFID Reprogram Tag Power Level** mode, under **POS Settings > RFID Reader**, tap **Edit RFID Reader** in the upper right corner:



On tapping, the **RFID Reader** edit dialog opens. In the dialog, tap **+** or **-** in the **RFID Reprogram Tag Power Level** field to adjust the antenna power level for reprogramming tags:



When finished, tap **Done** in the upper right corner.

The RFID reader automatically switches to the **RFID Reprogram Tag Power Level** when reprogramming tags under **POS Sales Receipt > Sale Complete** or when manually changing the tag status of an item.

Once reprogramming is complete, the RFID reader switches back to the **RFID Read Power Level**.

## See also

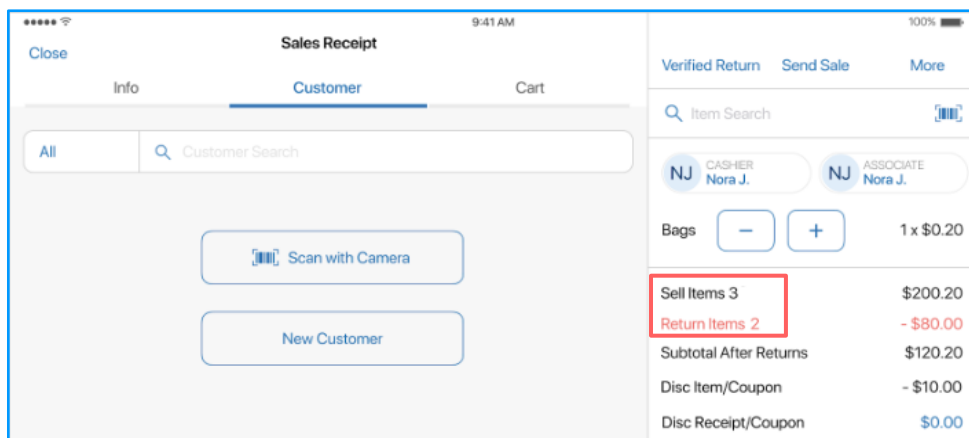
[V6.21 Quick Reference Guides](#)  
[RFID Tag Status Operations at Sale](#)

## Updated value display in the Sales Receipt total panels

Build 6.23.96: PRO-53

We've updated the display of total sales values in the right-side panel of the **Sales Receipt** area.

Now, the total label and the item quantity number display without the dash between them:



## Updated autofocus on the Item Search field

Build 6.23.96: PRO-405

Now, when the RFID scanning is enabled on the device, on opening the **Cart** tab of the **Sales Receipt** area, the **Item Search** field is no longer automatically selected for immediate input.

## Sales Receipt: Promotions

Build 6.23.96: PRO-17

We've added the capability to apply promotions to Sales Receipt items in Teamwork POS Pro version 6.

### Purpose

This feature allows for applying and managing promotions on merchandise to increase sales.

If a retail clothing store introduces the "Buy X, get Y" promotion during the holiday season, the customers can, for example, buy two clothing items and get a 30% discount on the third one. Alternatively, the customer can get Y items with a % discount, \$ discount, or for free for buying X items.



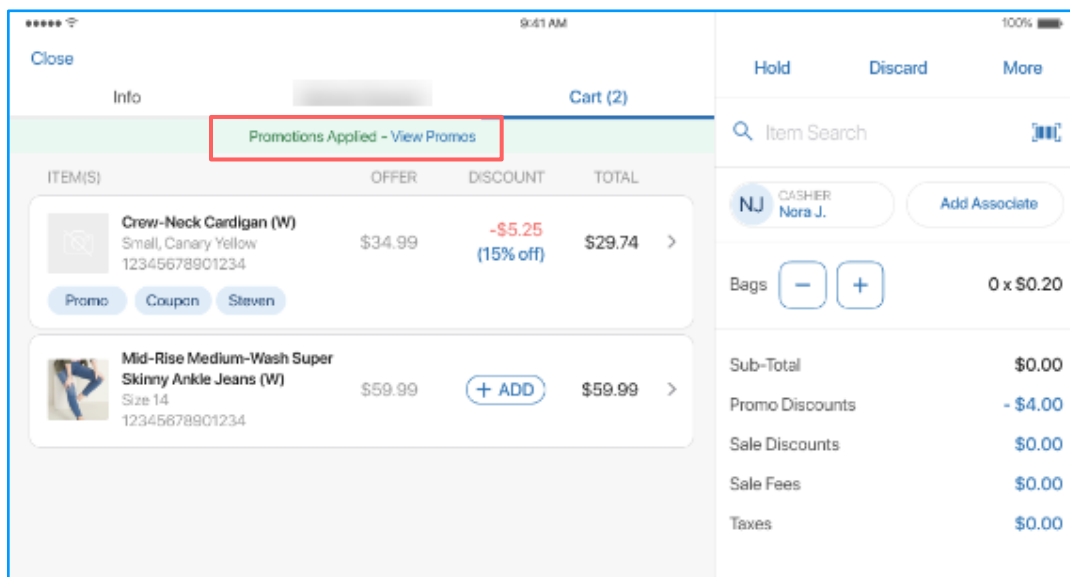
## Applying promotions to Sales Receipt items

Currently, promotions of the following two types are available:

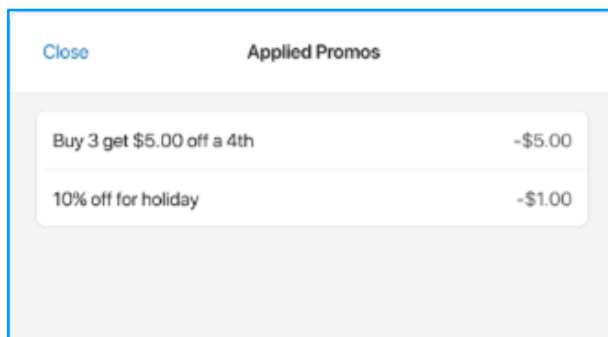
- Buy X, get Y
- Sale price promotion

In the **Sales Receipt** area, available promotions apply automatically when items are added to the cart.

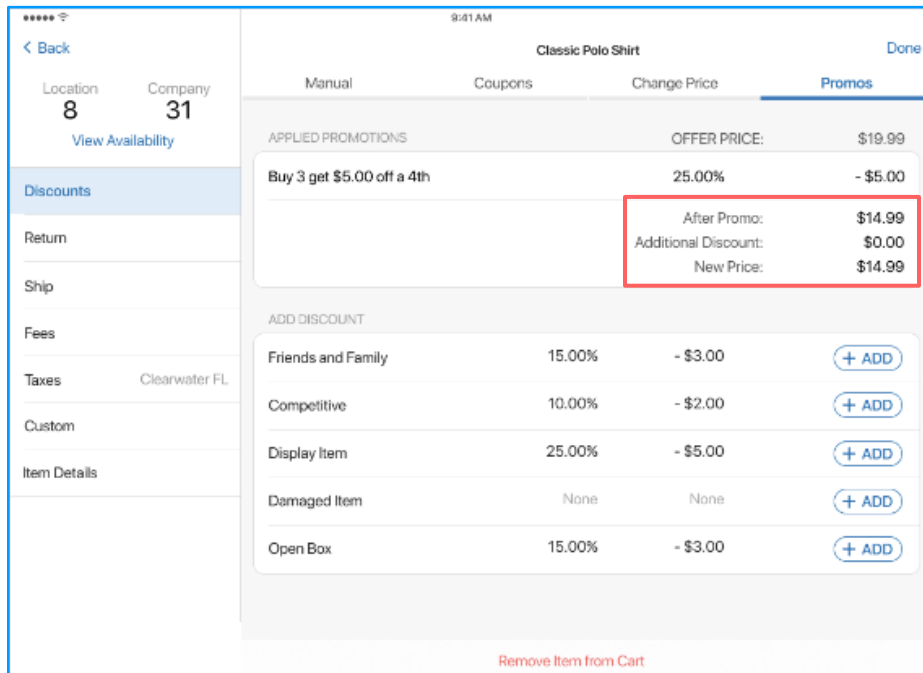
If a promotion has been applied, the item receives the “Promo” label and the green message displays at the top:



On tapping **View Promos**, the **Applied Promos** dialog opens. In the dialog, the name and the discounted amount of each promotion display:



Also, the **Promos** tab under POS **Sales Receipt** > [item name] - edit > **Discounts** is now available:

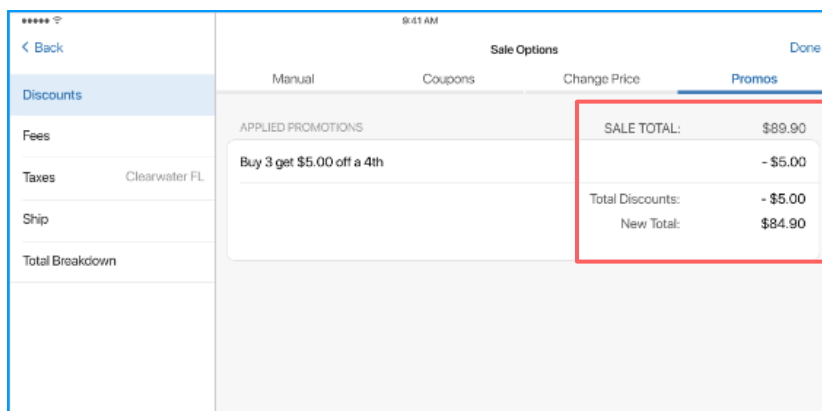


Under **APPLIED PROMOTIONS**, all promotions effective for that item are listed. Additionally, the following fields are available (see in the screenshot above):

- **After Promo:** the item price after a promotion has been applied
- **Additional Discount:** the discount amount if an additional discount has been added
- **New Price:** the new item price after applying promotions and discounts

The **ADD DISCOUNT** section below becomes available once at least one promotion is applied to the item. Under **ADD DISCOUNT**, tap **ADD** to apply that discount to the item.

The **Promos** tab is also available under POS **Sales Receipt** > **Sale Options** (opens on tapping the **Sale Discounts** or **Sale Fees** values in the right-side panel) > **Discounts**:



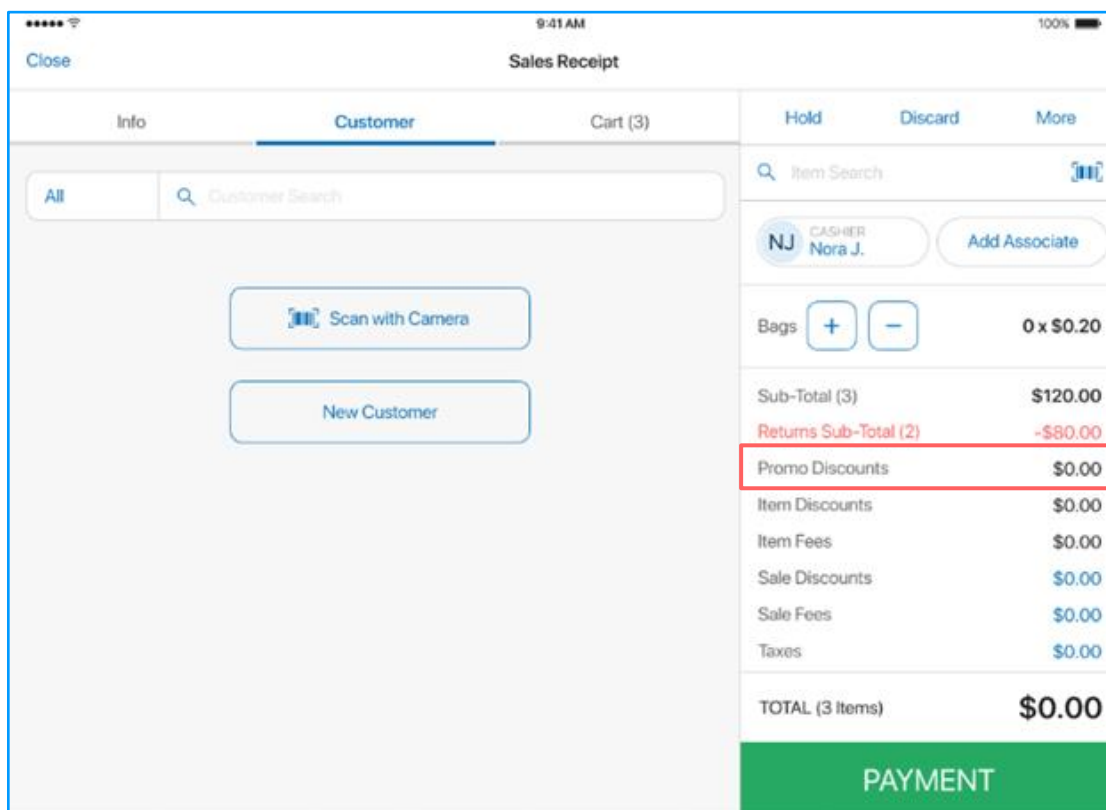
The following fields are available under **APPLIED PROMOTIONS** (see the screenshot above):

- **SALE TOTAL:** the total sale amount before promotions are applied
- **Total Discount:** the total amount discounted as a result of all applied promotions
- **New Total:** the new sale total amount with promotions applied

No additional discounts are available in the global edit dialog.

## Promotions in sale totals

If there are promotions applied on a Sales Receipt, in the sale totals panel, the **Promo Discounts** field becomes available:

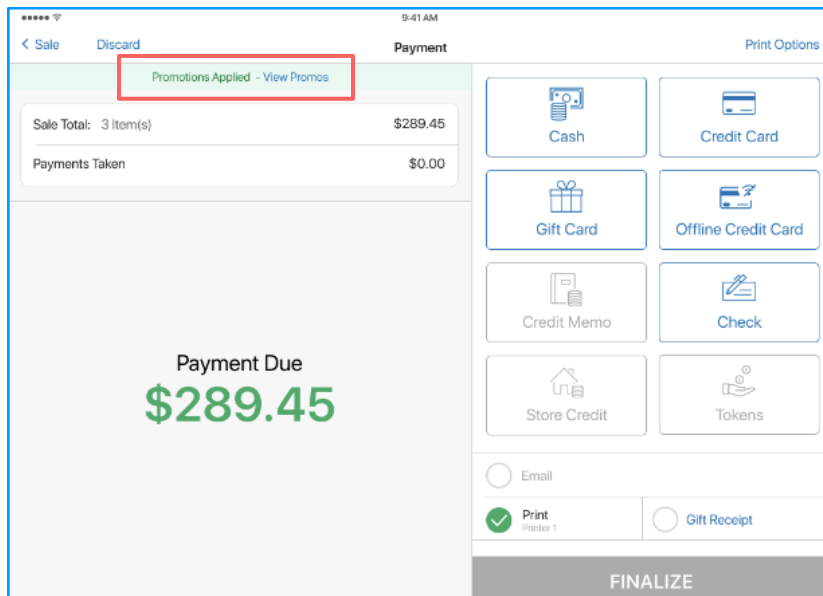


The **Promo Discounts** field displays the total discount amount as a result of all the promotions applied to the sale.

To open the **Applied Promos** dialog listing every promotion, tap the value in the field.

## Promotions in Payments

Under POS **Sales Receipt** > **Payments**, if promotions were applied to the sale items, the **Promotions Applied** message displays at the top:



### NOTE

It is possible to configure which payment methods are allowed for promotion items under **chq** > **settings** > **company settings** > **stored values services** > **LRP promotions** > **new** or **edit** > click **edit** next to the **payment method** field.

In POS, if the user tries to apply a payment method that is not allowed for that promotion, the “Promotion Restricted” error message displays.

## See also

[CHQ Settings Manual](#)

[V6.21 Quick Reference Guides](#)

## Lite customer record

Build 6.23.96: PRO-20, PRO-299

In version 6.23.96, we’ve added the capability to create a lite customer record.

## Purpose

The lite customer record is created when the user tries to save new customer information on a Sales Receipt or a Shipment document with no Internet connection.

The lite record stores basic customer data locally until the connection is restored and allows the user to finalize the open document. When the server is available again, the customer data is sent to CHQ.

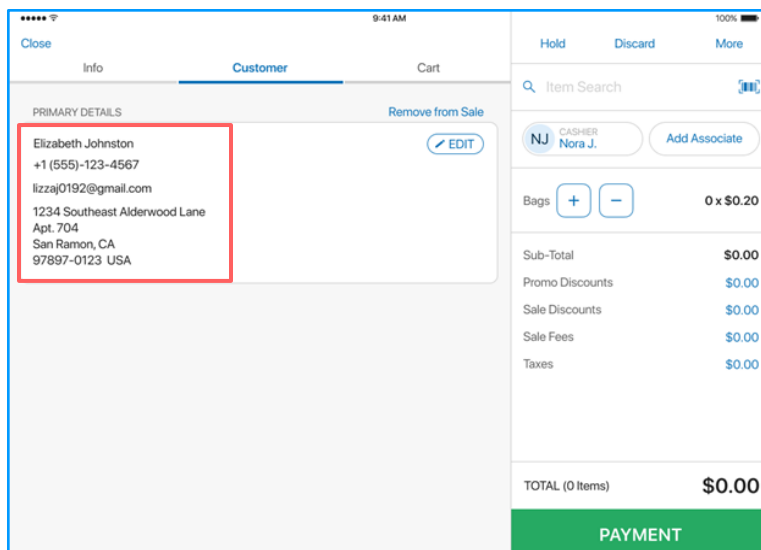
The lite customer record stores the following customer information:

- First Name
- Middle Initial
- Last Name
- Primary Email (Email 1)
- Primary Address
- Mobile Phone (Phone 1)
- Company/Organization
- Title
- Suffix

## In Sales Receipts

When in the **Customer** tab of a Sales Receipt, if the user tries to save a new customer record while there is no Internet connection, the “Server Unavailable” dialog appears.

Tapping **Save On Receipt** in the dialog creates a lite customer record with basic information. This information is then added to the open Sales Receipt:



Tapping **EDIT** next to the information allows for editing the saved data.

## In Ship Memos

When the user tries to save a ship-to address in a Ship Memo and there is no Internet connection, the lite customer record is created. The saved information is then added to the Ship Memo:

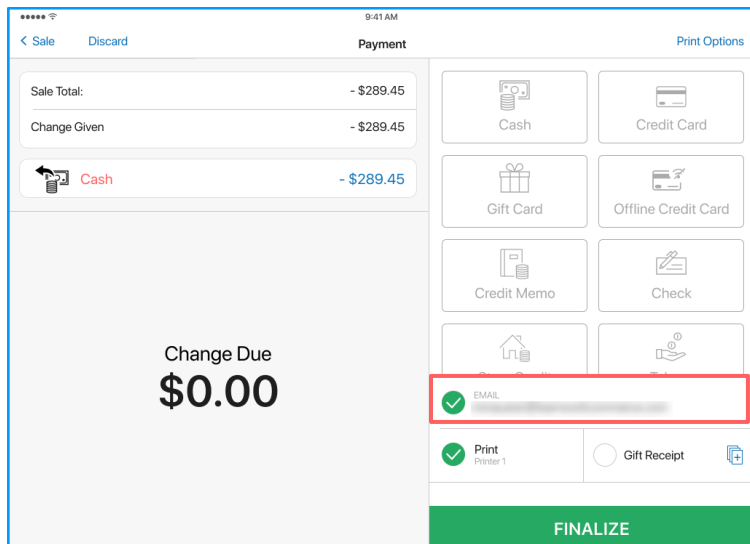
To edit the saved information, tap **EDIT** next to the **Ship To** label.

## In the item edit dialog

The lite record is also created when saving customer information under POS **Sales Receipt** > [item name] - edit > **Ship** with no Internet connection:

## In Payments

Under POS **Sales Receipt > Payments**, if the user tries to save the customer's email and there is no Internet connection, the email will be captured in the lite record:



## See also

[V6.21 Quick Reference Guides](#)  
[Secure CRM Overview](#)

## Assisted credit card payment using Adyen

Build 6.23.96: PRO-19

In POS, it's now possible to make use of the assisted mode with the Offline Credit Card payment method using an Adyen terminal.

## Purpose

The assisted mode represents a minimal integration with Adyen. It allows the POS user to send the payment amount to the connected Adyen terminal and then wait for a response from the terminal. POS will not check for any errors or lost communication.

Additionally, after inserting, swiping or tapping the card on the Adyen terminal, the following credit card fields are populated automatically in POS:

- **Card Type:** the type of the credit card
- **Card Last 4:** the last four digits of the card number
- **Authorization #:** the authorization code

Populating the fields automatically allows users to avoid any errors related to manual entry of the information.

### WARNING

As this is a minimal integration with Adyen, if there is any error on the terminal (lost communication, card declined, no internet), it will be up to the user to notice this situation on the terminal and hit cancel on POS to choose another payment method.

## Configuration in CHQ

To make assisted payment with Adyen terminal available in POS, do the following:

1. Under **chq > settings > sales > payment methods**, select **Adyen** and then click **location settings** at the top.
2. In **Adyen - location settings**, select the required location and then click **edit**.
3. In the **Adyen - [location name]** dialog that opens, select the **disable integrated processing** checkbox. On selecting, the **offline assisted processor** field becomes available below.
4. In the **offline assisted processor** field, select **Adyen terminal API**.
5. Click **save**.

## Accepting Offline Credit Card payment in assisted mode

To accept a credit card payment in the assisted mode, under POS **Sales Receipt > Payment**, tap **Offline Credit Card**.

Then, in the area with **Amount Due**, tap **ENTER CARD INFO** at the bottom:

The screenshot shows a mobile application interface for processing a payment. At the top, there is a status bar with signal strength, Wi-Fi, and the time 9:41 AM. Below that, a 'Cancel' button is on the left and 'Offline Credit Card' is centered. The main content area displays 'Amount Due: \$289.45' in green. Below this, there is a text input field containing '289.45' with a clear button (X) to its right. Underneath the input field is a numeric keypad with buttons for digits 1-9, a decimal point, 0, and 00. At the bottom of the screen, there is a prominent green button with the text 'ENTER CARD INFO'.



On tapping, the area with credit card information fields displays. To allow the Adyen terminal to populate the fields automatically, tap **Send Amount**:

#### NOTE

If the user starts typing in any field or defines **Card Type** manually, the **Send Amount** button becomes unavailable.

On tapping **Send Amount**, the “Waiting for Response From Payment Terminal” message displays. To capture the payment, insert, swipe or tap the credit card on the connected Adyen terminal.

Once the information has been received, the green message displays at the top:

Also, the fields below are populated automatically. In the **Authorization #** field, the “Assisted” label indicates that the payment was captured in the assisted mode.

To save the payment, tap **DONE** at the bottom.

## See Also

[V6.23 CHQ Release Guide](#)

[V6.21 Quick Reference Guides](#)

## Storing mobile device settings in CHQ

Build 6.23.96: PRO-16

Starting from version 6.23.96, POS device settings are now stored at the CHQ side and can be streamed back to devices.

The settings in the following POS areas are now saved to CHQ:

- **Settings > Printers**
- **Settings > Payment Terminals**
- **Settings > RFID Reader**

Also, the default printing settings in the following POS areas are saved to CHQ:

- **Sales Receipts**
- **Drawer Memos**
- **Shipments**
- **Adjustments**

Additionally, we’ve added the capability to edit the following POS settings areas:

- **Payment Terminals**
- **RFID Reader**

## Purpose

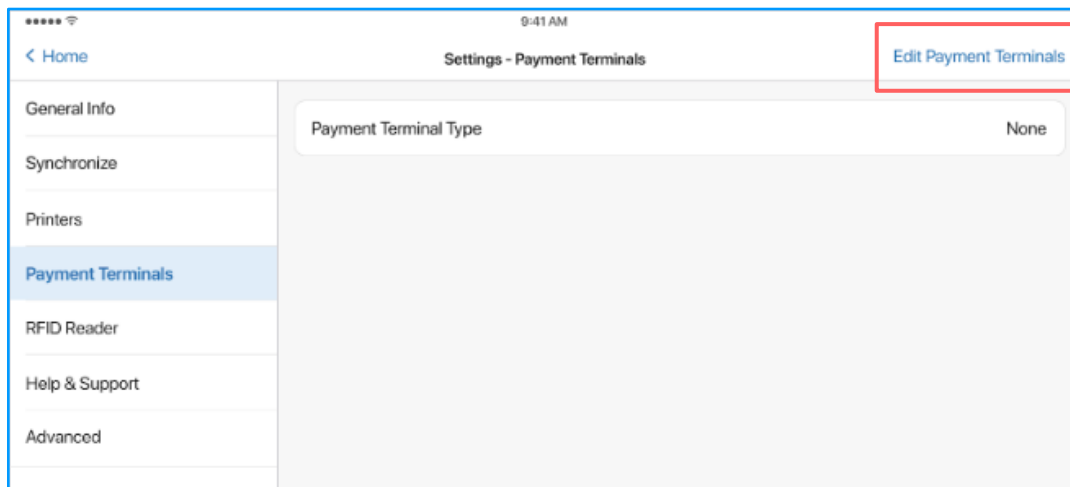
Storing device settings in CHQ allows for configuring them at the CHQ side and then streaming the changes to devices.

Also, after mobile devices are reinitialized, it’s possible to restore settings configuration by streaming it from CHQ.

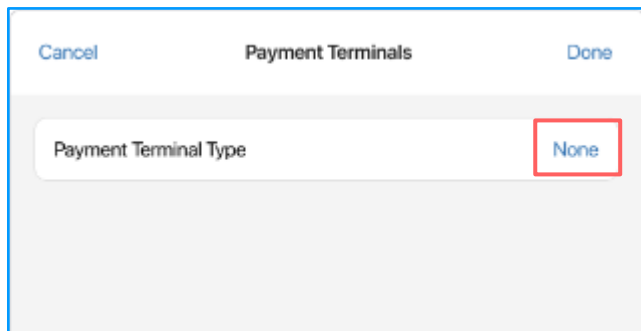
## Changes in Payment Terminals

Under POS **Settings** > **Payment Terminals**, it's now possible to edit the terminal settings. Editing may be required, for example, when connecting to a new payment terminal or ensuring a correct setup for the existing one.

To do so, tap **Edit Payment Terminals** in the upper right corner:



In the **Payment Terminals** dialog that opens, to select a payment terminal for the device, tap the value in the **Payment Terminal Type** field:



### NOTE

In version 6.23.96, only Adyen Terminal API is available as a terminal type.

On selecting “Adyen Terminal API”, the following fields become available below:

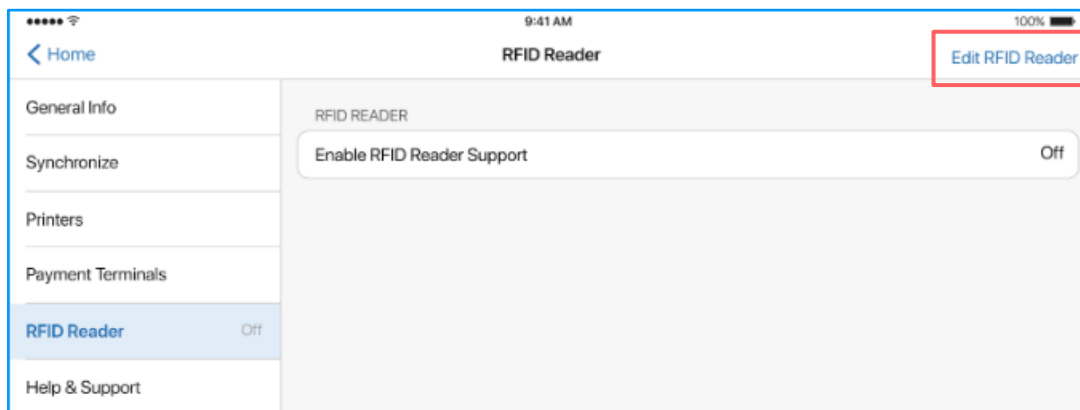
- **IP Address:** the IP address of the terminal; editable
- **Terminal ID:** the ID of the terminal; editable
- **Port:** the terminal port number; editable

To save the changes to CHQ and connect to the selected terminal, tap **Done** in the upper right corner.

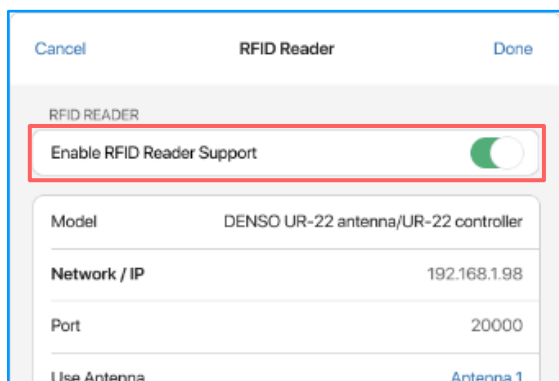
## Changes in RFID Reader

Under POS **Settings** > **RFID Reader**, it's now possible to configure the RFID Reader settings. Configuration may be required, for example, when connecting POS to a new RFID reader.

To do so, tap **Edit RFID Reader** in the upper right corner:



In the **RFID Reader** dialog that opens, turn the **Enable RFID Reader Support** switch on to make the RFID settings available below:



Once finished configuring the settings, tap **Done** in the upper right corner. On tapping, the changes are saved to CHQ.

## See also

[V6.23 CHQ Release Guide](#)

[CHQ Settings Manual](#)

[RFID Tag Status Operations at Sale](#)

## End of Day: Updated handling of remaining drawer cash

Build 6.23.115: PRO-678

We've updated the logic of handling the remaining drawer cash during the End of Day process.

Handling the remaining drawer cash is available under POS **Drawer Memo > End of Day > Drawer Cash – Cash Handling** by defining the **Handle Balance as** field.

### Purpose

Starting from version 6.23.115, POS no longer uses the **end of day excess cash handling** CHQ setting.

#### NOTE

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Prior to 6.23.115, the location-based **end of day excess cash handling** setting allowed for defining a default action for handling the remaining drawer cash during the End of Day process.

If safe management is enabled for the device, the new feature allows the user to choose either to deposit the remaining cash to the bank (create a **Deposit** record) or move it to the safe (create a **Move to Safe** record).

### Available options for handling the remaining cash

Available options for the **Handle Balance as** field depend on whether safe management is enabled for the device:

- if safe management is disabled, “Deposit” is the only available option; on finalizing the End of Day process, a **Deposit** record is created
- if safe management is enabled, the user can choose between “Deposit” and “Move to Safe”; respectively, on finalizing the End of Day process, either a **Deposit** or a **Move to Safe** record is created

#### NOTE

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To enable safe management for a device, under **chq > services > device controller > (select a location) > (select a device) > general**, select the **safe management** checkbox.

### See Also

[V6.21 Quick Reference Guides](#)

[V6.23 CHQ Release Guide](#)

## Compatibility with iOS 14

Build 6.23.96: PRO-10

POS Pro V6.23 is now compatible with iOS 14.

## Compatibility with CHQ 6.23

Build 6.23.96: PRO-371

POS Pro V6.20.250 is now compatible with CHQ V6.23.

## Updated UI translations

Build 6.23.165

In version 6.23.165 of POS, we've updated UI translations.

## Issue resolutions

### End of Day: The Pending Move to Safe value ignored

Build 6.23.96: DS-1323

#### Issue

Under POS **Drawer Memo > End of Day > Safe Cash – Closing Count**, the **Pending Move to Safe** value wouldn't be considered when checking the validity of the **Next Safe Float** amount.

For example, if the following amounts were defined:

- **Counted Amount** = "\$4000"
- **Pending Move to Safe** = "\$300"
- **Next Safe Float** = "\$4300",

on finalizing the End of Day process, the **Pending Move to Safe** amount would be ignored, and the "Float Exceeds Count" error message would display.

#### Resolution

Now, the **Pending Move to Safe** value is considered when checking if the **Next Safe Float** amount is valid.

### Start of Day: The Notes field requirement issue

Build 6.23.96: DS-1331

#### Issue

Under POS **Drawer Memo > Start of Day > Drawer Cash – Opening Count**, when there was a discrepancy between the **Previous Amount** and the **Opening Amount** values, it was possible to finalize the process without filling out the **Notes** field under **Complete – Summary**.

The **Notes** field should be required under the following conditions:

- in CHQ, the **require notes start and end of day with over/short/discrepancy** checkbox is selected under **settings > drawer management > drawer memo settings**
- in POS, under **Start of Day > Drawer Cash – Opening Count**, there is a difference between the **Previous Amount** and the **Opening Amount** values

#### Resolution

Now, the **Notes** field is required under the conditions described above.

## End of Day: The Deposit Amount display issue

Build 6.23.96: DS-1339

Prior to 6.23.96, under POS **Drawer Memo > End of Day > Safe Cash – Closing Count**, if the **Deposit Amount** value was reset to “0.00”, the same **Deposit Amount** under **Finalize – Summary** wouldn’t change correspondingly.

Now, the **Deposit Amount** value matches on both tabs.

## End of Day: Missing payment transaction numbers

Build 6.23.96: DS-1347

Prior to 6.23.96, in the POS **Drawer Memo > End of Day** area, the transaction number wouldn’t display for the Offline Credit Card and Offline Credit Card Credit payment methods.

The issue has been fixed. Now, the transaction number displays for both payment methods.

## Drawer Memo: The issue with the Notes field requirement

Build 6.23.96: DS-1372

### Issue

Prior to 6.23.96, POS would sometimes ignore the **require notes start and end of day with over/short/discrepancy** CHQ setting.

The **Notes** field under under POS **Drawer Memo > Start of Day > Complete – Summary** and **Drawer Memo > End of Day > Finalize** must be required under the following conditions:

- in CHQ, the **require notes start and end of day with over/short/discrepancy** setting is enabled
- in POS, there is a discrepancy between the **Opening Amount** and **Previous Amount** values in the **Start of Day** area or between the **Counted Amount** and **Expected Amount** values in the **End of Day** areas

### Resolution

Now, under the conditions described above, the Start of Day and End of Day processes cannot be finalized without populating the **Notes** field.



## Sales Receipt: Discount edit dialog opens for discounts with predefined percentage or amount

Build 6.23.96: DS-1387

### Issue

Tapping **ADD** to apply a discount with a predefined percentage or discount amount under POS **Sales Receipt > [item name] - edit > Discounts > Manual** would open the **[discount name] - edit** dialog.

If the discount has a predefined percentage or discount amount, tapping **ADD** should apply the discount immediately.

### Resolution

Now, tapping **ADD** applies the discount immediately without opening the edit dialog.

## Cancelled Start of Day process cannot be continued

Build 6.23.96: DS-1373

Prior to 6.23.96, the Start of Day process that was cancelled on a new Drawer Memo couldn't be restarted. On trying to restart, the "Cannot Activate Drawer Memo" error message appeared.

The issue has been fixed. Now, it's possible to continue the Start of Day process after cancelling.

## The Drawer Memos – Add Take (Paid) Out / In security right incorrect application

Build 6.23.96: DS-1374

### Issue

When the user with the **Drawer Memos – Add Take (Paid) Out / In** security right tried to create a Take Out / In record against a Drawer Memo, the "Insufficient rights" error message would appear.

### NOTE

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Prior to 6.23.96, the **Drawer Memos – Add Take (Paid) Out / In** security right allowed the user to create Take Out / In records against a Drawer Memo.

To find out more about security rights, refer to [V6.23 CHQ Release Guide](#).

## Resolution

In version 6.23.96, separate security rights have been introduced for Drawer Cash and Safe Cash.

Now, the **Drawer Memos – Add Take (Paid) Out / In for Safe** allows the user to create Take Out / In records for Safe Cash and **Drawer Memos – Add Take (Paid) Out / In for Drawer Cash** allows the same for Drawer Cash.

## Drawer Memo: Values more than “999.99” display incorrectly

Build 6.23.96: DS-1404

### Issue

In the **Start of Day** and **End of Day** areas of POS Drawer Memo, the **Amount** column in the denomination grids would display values more than “999.99” incorrectly. For example, the “1000.00” value would display as “1.00”.

### Resolution

Now, values more than “999.99” display correctly in the **Amount** column of the denomination grids.

## Creating a new sale against an expired Drawer Memo

Build 6.23.96: DS-1408

We’ve fixed the issue where it was possible to create a new sale against an expired Drawer Memo.

Now, on trying to create a new sale, the “No Active Drawer Memo” message appears, as expected.

## Start of Day: The Plan Count column incorrect display

Build 6.23.96: DS-1330

### Issue

Under POS **Drawer Memo > Start of Day > Drawer Cash – Opening Count**, the **Plan Count** column would display in the denomination grid even if the **use denomination plans for cash drawers & safes** setting was disabled under **chq > settings > drawer management > drawer memo settings**.

## Resolution

Now, if the **use denomination plans for cash drawers & safes** setting is disabled, the **Plan Count** column doesn't display in POS Drawer Memo.

## End of Day: Values changing after finalization

Build 6.23.115: DS-1441

Prior to 6.23.115, under POS **Drawer Memo > End of Day**, some Drawer Cash and Safe Cash values could change after finalization if a Move to Safe record was created during the End of Day process.

The issue has been fixed. Now, the values on the Drawer Memo stay the same after finalizing the End of Day process.

## Sales Receipt: The “Promotions Applied” message incorrect display

Build 6.23.115: DS-1453

### Issue

Under POS **Sales Receipt > Cart**, if two items eligible for promotions were added to the sale, the **Promotions Applied - View Promos** message would display only for the first item added.

### Resolution

Now, if two promotion items are added one after another, the **Promotions Applied - View Promos** message displays every time, as expected.

## Deposit Amount changing after End of Day finalization

Build 6.23.164: DS-1457

### Issue

When a **Move to Safe** record was created during the End of Day process, after finalizing, the **Deposit Amount** value under **Safe Cash – Closing Amount** and **Safe Cash – Summary** could match the **Move to Safe** amount even if no deposits were made.

### Resolution

The issue has been fixed. Now, the **Deposit Amount** field displays “0” after finalizing if no **Deposit** records were created.

## POS ignoring the default price level setting

Build 6.23.164: DS-1458

Prior to 6.23.164, POS would sometimes ignore the default item price level selected for a store location under **chq > settings > inventory / catalog > price levels**.

In POS, when adding a sale item to the cart, its default price level under **Sales Receipt > Cart > [item name] - edit > Discounts > Change Price** wouldn't match the one configured in CHQ.

Now, POS respects CHQ default price level configuration.

## The Promotions Applied message displaying twice

Build 6.23.164: DS-1460

### Issue

When two RFID item tags were scanned simultaneously, in POS, under **Sales Receipt > Cart**, the **Promotions Applied - View Promos** message would appear twice.

### Resolution

Now, the **Promotions Applied** message appears once, as expected. However, on tapping **View Promos** in the message, details for both items display.

## Price level codes displaying instead of descriptions

Build 6.23.164: DS-1462

We've fixed the issue where, in POS, under **Sales Receipt > Cart > [item name] - edit > Discounts > Change Price**, on tapping the **Price Level** value, price levels code would display instead of descriptions.

Now, on tapping the **Price Level** value, price level descriptions display, as expected.

## Sales Receipt: Promotions applied to return items

Build 6.23.164: DS-1466

### Issue

In POS, under **Sales Receipt > Cart**, when a promotion item was added to the sale, marking that item as an Open Return wouldn't automatically remove all promotions.

### Resolution

Now, if the user performs an Open Return, all promotions are removed from the return item.

## Sales Receipt: The Promo Discounts value displaying without the minus sign

Build 6.23.164: DS-1474

We've fixed the issue where, in the **Sales Receipt** area, the **Promo Discounts** value in the right-side panel displaying totals would display without the minus sign.

## Epilogue

This release guide was published on **December 7, 2020** by Teamwork Commerce.

Mobile apps are procured via the app store, Meraki, or otherwise provided by a Teamwork representative. This manual provides documentation on new features and product updates to the existing Mobile software.

If you have any questions or wish to receive training from Teamwork Commerce, email us at: [training@teamworkretail.com](mailto:training@teamworkretail.com).

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