



# Teamwork Mobile Release Guide

Version 6.13

Builds 6.13.105

6.13.103

6.13.98

6.13.96

6.13.87

6.13.84

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## POS

### Updated indicator of available shipment documents

Version 6.13 – TWD-27078

Build 6.13.84

The red badge over **Shipments** on Home Screen now shows a total count of outgoing and incoming shipment documents that require the user's attention.

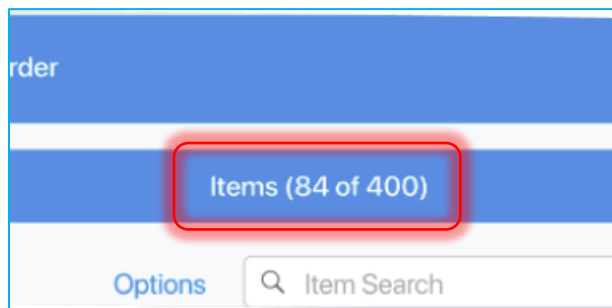
### Updated display of processed item quantities

Version 6.13 – TWD-27075

Build 6.13.84

When viewing any shipment document (for example, Transfer In, Purchase Order, and ASN) or an Adjustment Memo, it is now possible to see how much of the initial item quantity on the document has been processed.

The count is displayed next to the **Items** tab's heading in the **X of Y** format:



The X value displays the total quantity processed (received, transferred, etc.) so far.

The Y value depends on the type of document:

- Transfer In – Pack Qty
- Transfer Order – Order Qty
- Purchase Order – Order Qty
- ASN – Pack Qty
- Ship Memo – Order Qty

For the following documents, only the total processed quantity displays, as there is no initial quantity:

- Adjustment Memo
- Purchase Receipt
- Purchase Return
- Transfer Out

## Item tickets in Shipments and Adjustments

Version 6.13 – TWD-25296

Build 6.13.84

This feature adds the capability to print a ticket for an individual item without saving the whole document. The ticket may be configured to contain notes about the item, for example if the item is damaged.

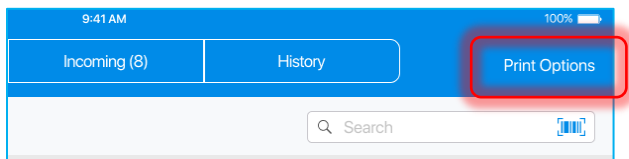
The new feature applies to:

- Transfer Out, Transfer Order, Transfer In
- Purchase Receipt, Purchase Return, Purchase Order
- ASN
- Adjustment Memo

### Configuring default printing settings for item tickets

Three new options are now available in the **Print Options** area: **Transfer Item Ticket**, **Purchasing Item Ticket**, and **Adjustment Item Ticket**.

Tap **Print Options** in the upper right corner of the **Shipments** list view to configure default printing settings for item tickets:



In the **Printing Options** dialog that opens, tap **More...** and select the required **Item Ticket** option to configure its settings.

## Printing an item ticket

To print a ticket for an item:

1. When viewing the item record in a document, swipe left that item's row and then tap **Print Ticket**:

01234567890125	MELLAH Long flared dress	Mauve	LRG	SS 19	98	0	98	0	
Mauve	XLG	SS 19	100	0	-100	Clear	Print Tag	Print Ticket	Edit
01234567890126	MELLAH Long flared dress	Mauve	XLG	SS 19	100	0	0	-100	

2. Alternatively, swipe left an item's row and then tap **Edit**. In the **Edit** dialog that opens, tap **Print Ticket**:

Cancel	Edit	Save
<b>Item Store Description Field</b>		
UPC: 01234567890123	PLU: 12254	
	STYLE: 204	
Order Qty		100
Out Qty		98
Reject Qty		2
Reject Reason		Missing
Difference		-2
Custom Text 1		Add
Custom Lookup 1		Select
Notes		
Clear All	Print Ticket	

If any edits were made to the item information, tapping **Print Ticket** opens the following dialog:

Print Item Ticket
Save item information and print item ticket?
Save and Print
Cancel

Tapping **Save and Print** saves changes to the document and prints the item ticket.

## Item ticket template

A printed item ticket includes the following fields:

<b>Company Name</b>	
Transfer Out	
Location:	100 - Clearwater Store
Document #:	9999
Universal #:	123456789
Order #:	9876543219876
ASN #:	11111111111111
Printed by:	Jeff S.
Date/Time:	12/12/2019 12:35 PM
<b>Condition Tag</b>	
UPC	
Store Description (Desc 4)	
Attr1	
Attr2	
Attr 3	
Receipt Item Custom Text 1 Field	
Receipt item NOTES FIELD - These would be the notes from the transactions item record. The user could edit this text on the item and have it print here. It could include describing any damage to the item or other disposition.	
<b>*** AFFIX THIS TICKET TO THE ITEM ***</b>	

- **Company Name:** the name of the company
- **Document type:** the type of the document to which the item belongs
- **Location:** the location the ticket was printed at
- **Document #:** the number of the document to which the item belongs
- **Universal #:** the universal number of the document to which the item belongs
- **Order #:** the number of the order if the document is based on a Purchase Order or a Transfer Order
- **ASN #:** the number of the ASN if the document is a Purchase Receipt associated with an ASN
- **Printed by:** the associate logged in when the ticket was printed
- **Date/Time:** the date and time when the ticket was printed

Under the **Condition Tag** line:

- **UPC:** Universal Product Code
- **Store Description (Desc. 4):** item description
- **Attr 1–3:** item attributes
- **Receipt Item Custom Text 1 Field:** custom field; can be configured in the item's **Edit** dialog from the **Items** tab
- **Notes:** information about the item to be communicated; can be configured in the item's **Edit** dialog from the **Items** tab

## Updated Real Time Availability view

Version 6.13 – TWD-26888

Build 6.13.84

To speed up data loading and displaying, the **Real Time Availability** view in **Catalog** now displays available item quantities only for the location selected by the user:

	White	Black	Red	Blue	Yellow	Orange	Pink	Green	Grey	Mauve	Taupe
XXXSM											
XXSM											
XSM		2	8	4	12	14	0	3			
SM		6	0	3	14	12	0	3			
MED		5	2	3	11	13	0	3			
LRG		2	4	3	10	12	0	3			
XL		1	1	3	8	11	0	3			

Code	Location	Available	Commit	On Hand	Incoming	Held	Distance
100	Clearwater Store	14	1	13	0	0	0

Get Other Locations

### NOTE:

On initial opening, when no location is selected yet, the quantities display for the initialized location.

## Locations list view

To see all the company's stores in the **LOCATIONS** list view, tap **Get Other Locations**:

LOCATIONS							
Code	Location	Available	Commit	On Hand	Incoming	Held	Distance
100	Clearwater Store	14	1	13	0	0	0

**Get Other Locations**

On tapping, the **Retrieving location availability** message displays.

When loading is finished, all available store locations display in the list:

LOCATIONS							Location Search
Code	Location	Available	Commit	On Hand	Incoming	Distance	*
	Company	314	27	341	100		
100	Clearwater Store	14	1	13	0	0	
101	Tampa Store	18	0	18	0	12	
102	Orlando Store	22	2	20	0	87	
103	New York City	4	0	4	0	879	
104	Chicago Store	31	0	31	0	2,074	

Tap the **arrow button** in the upper right corner to hide the list.

### Searching store locations

To search for store locations in the **LOCATIONS** list, tap **Location Search**:

Location Search			
Commit	On Hand	Incoming	Distance

On tapping, the **Location Search** dialog appears:

Cancel	Location Search
<input type="text" value="104"/>	
<p>104 - New York</p> <p>1044 - London</p>	

In the search field, enter **location code** or **location name** and then tap **search** on the keyboard.

In the list of matching results that appears, tap the required store to jump to it in the **LOCATIONS** list.



### Displaying item quantities in the RTA grid

Tapping a store from the **LOCATIONS** list displays available item quantities for this store in the top RTA grid:

	White	Black	Red	Blue	Yellow	Orange	Pink	Green	Grey	Mauve	Taupe
XXXSM											
XXSM											
XSM		2	8	4	12	14	0	3			
SM		6	0	3	14	12	0	3			
MED		5	2	3	11	13	0	3			
LRG		2	4	3	10	12	0	3			
XL		1	1	3	8	11	0	3			

Code	Location	Available	Commit	On Hand	Incoming	Distance ^
	Company	314	27	341	100	
100	Clearwater Store	14	1	13	0	0
101	Tampa Store	18	0	18	0	12

Tapping the **Company** row at the top of the list displays available item quantities for the whole company:

Code	Location	Available	Commit	On Hand	Incoming	Distance ^
	Company	314	27	341	100	
100	Clearwater Store	14	1	13	0	0

## Updated camera barcode scanning

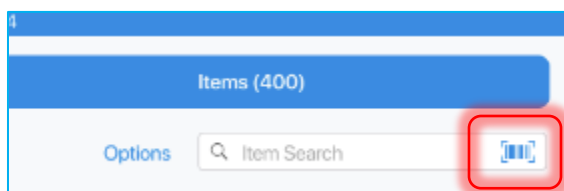
Version 6.13 – TWD-27206

Build 6.13.84

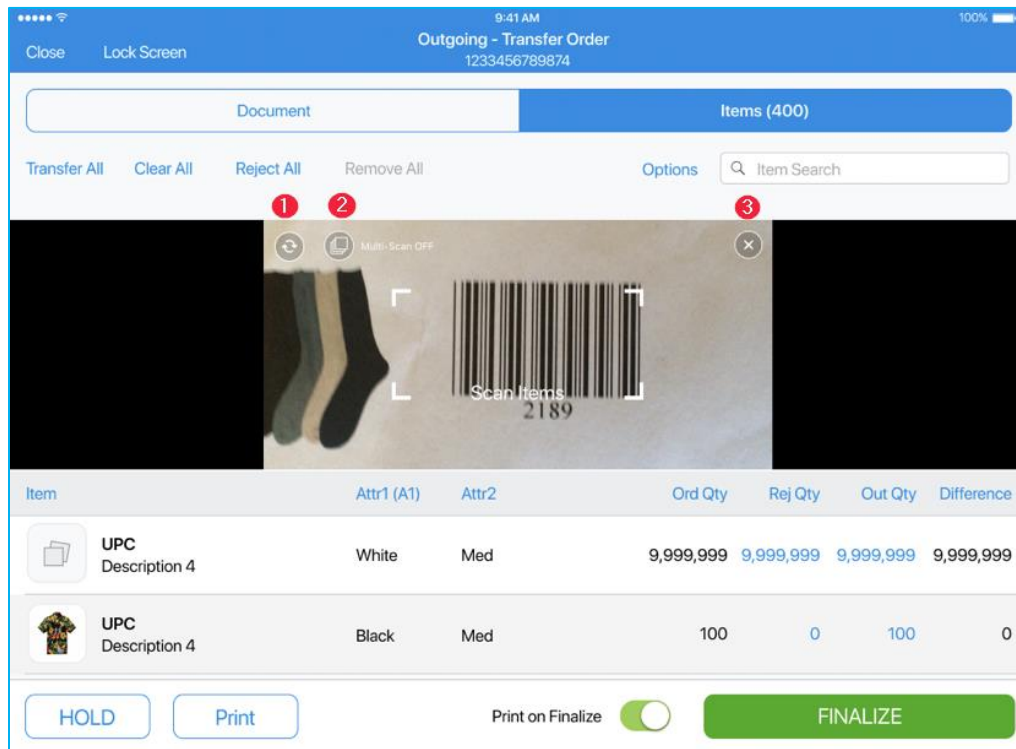
This update allows for scanning and thus adding items in **Shipments** and **Adjustments** documents without closing the item list.

To scan an item in:

1. Tap the **Items** tab label.
2. In the **Items** tab, tap **barcode scanning**:



On tapping, the list of items slides down and the camera interface opens:



In the camera interface, the following buttons are available:

- 1 – switch between the front and the back camera
- 2 – enable/disable the Multi-Scan mode

If the Multi-Scan mode is ON, after a scan is performed, the camera interface remains open to continue scanning.

If the Multi-Scan mode is OFF, after a scan is performed, the camera interface closes.

- 3 – close the camera interface

**NOTE:**

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On the first opening or creation of a document, the Multi-Scan mode is off.

## Count Memo: The Document tab quantities issue fixed

Version 6.13 – TWD-28086

Build 6.13.84

### Issue

Previously, when viewing a Count Memo, if the user entered an **Override Quantity** in the **Items** tab and then switched to the **Document** tab, the quantities in the **Summary** section were not updated.

### Resolution

Now, the recalculated data is passed from CHQ to POS when the user is switching between the tabs. This way, the quantities in the **Summary** section of the **Document** tab are properly updated on next opening.

## Count Memo: New security right for showing item quantities

Version 6.13 – TWD-28272, TWD-29252

Build 6.13.87

A new **Show ledger quantity** security right has been added for the **Count Memos** area of POS.

If an associate doesn't have the new security right, the following restrictions are imposed in **Count Memos**:

- in the **Items** tab of a Count Memo, the **Ledger Qty** and **Difference** values are hidden:

Item	Color	Size	Ledger Qty	Count	Override Qty	Difference
MELLAH Long flared dress	Navy	SML	****	40	0	
MELLAH Long flared dress	Navy	MED	****	48	0	↓
MELLAH Long flared dress	Canary	SML	****	41	0	↑

When the values are hidden, a "0" value in **Difference** is shown as a blank space.

A negative value in **Difference** is shown as a red down arrow.

A positive value in **Difference** is shown as a green up arrow.

The user can still sort by the **Ledger Qty** and **Difference** columns as if the values were shown.

**NOTE:**

To sort by a column, tap the required column header:

1 tap – ascending order

2 taps – descending order

3 taps – back to default sort

- in the item **Edit** dialog, the **Ledger quantity** and **Difference** values are hidden:

The screenshot shows the 'Edit' dialog for an item. At the top, there are 'Cancel', 'Edit', and 'Save' buttons. Below, the item details are shown: 'Item Store Description Field' with 'PLU: 12254' and 'UPC: 01234567890123' with 'STYLE: 204'. There are two input fields: 'Quantity' and 'Scans (26)'. Below these are four rows of data: 'Ledger quantity' with '\*\*\*\*', 'Total scan count' with '96', 'Override Quantity' with 'Use for Override Quantity', and 'Difference' with '\*\*\*\*'. The 'Ledger quantity' and 'Difference' values are highlighted with red boxes, indicating they are hidden.

If an associate has the **Show ledger quantity** security right, the actual quantity values are visible.

## Count Memo: New security right to run a Count Report

Version 6.13 – TWD-28272

A new **Run Count Memo Report** security right has been added for the **Count Memos** area.

This security right allows the user to create a report on a Count Memo.

**NOTE:**

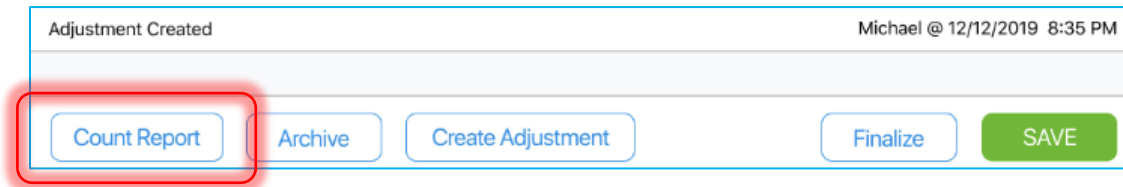
For Count Memo reports to be available, the appropriate setting must be configured under **chq > settings > printing > web printing designs**. In the **count memos** section, define the required report form.

If this setting is not configured, on attempting to run a report in POS, the user gets the *System Not Configured* message.

To run a Count Memo report in POS:

1. On the app's **Home Screen**, tap **Count Memos**.
2. In the **Count Memos** area, find and tap the required Count Memo.

3. Once the required Count Memo is open, tap **Count Report** in the bottom left corner to generate a report:



## Generating DTNs in a sequence

Version 6.13 – TWD-26674

Build 6.13.84

This update allows for generating Device Transaction Numbers (DTNs) sequentially after the device has been updated.

The update applies to Sales Receipts, Transfer Memos, Purchase Receipts, Adjustments, and Count Memos.

## POS database optimization

Version 6.13 – TWD-28299

Build 6.13.84

Updates have been made to the POS database to ensure faster performance.

## Incorrect zone scans deletion issue fixed in Count Memos

Version 6.13 – DS-700

Build 6.13.96

### Issue

Previously, in a Count Memo, when the user tried to delete zone scans by tapping the required zone in the **Zones** tab, incorrect zone scans would be deleted instead.

### Resolution

The issue has been fixed and the required zone scans are now deleted.

## Time mismatch issue fixed in Count Memos

Version 6.13 – DS-701

Build 6.13.98

### Issue

Previously, when the user created a Count Memo with imported scans in CHQ, in POS, the time stamps for those records in the **Scans** and the **Zones** tab didn't match.

## Resolution

Now, the time stamps in both tabs are correct.

## Filter configuration issue fixed in Count Memos

Version 6.13 – DS-702

Build 6.13.96

### Issue

Previously, in the **New Count Memo** dialog, when the user tried to define fields in the **Filter** section (for example, **Style #**, **Department**, **Class**, and other), the selected categories would not display. Instead, incorrect categories would be shown.

### Resolution

Now, on defining fields in the **Filter** section, the selected categories display.

## Changing Rej Qty issue fixed in Transfer Orders

Version 6.13 – DS-713

Build 6.13.96

### Issue

Previously, in Transfer Orders, when the user updated an item's **Out Qty** and then opened and saved that item's **Edit** dialog without any changes, the item's **Rej Qty** would update to match the **Out Qty**.

### Resolution

Now, on saving and closing the **Edit** dialog without changes, the item's **Rej Qty** remains the same.

## Ship Memos finalizing issue fixed

DS-728

Build 6.13.98

We've fixed an issue related to Ship Memo finalization.

If a Memo is associated with a Sales Order that has a credit card specified as payment method, in POS, on getting the shipping label and tapping **Shipped**, the **Server Unavailable** error message no longer displays.

Now, such a Ship Memo can be finalized without any issues.

## ASN finalization issue fixed

DS-720

Build 6.13.103

We've corrected the issue where, in POS, an ASN could not be finalized due to the **CHQ Unavailable** message displaying.

## Issue resolution: The Incoming area of Shipments not loading correctly

DS-776

Build 6.13.105

We've fixed the issue where the **Incoming** area of **Shipments** could not be loaded.

The issue occurred when there was a discrepancy between POS and CHQ in the number of incoming documents.

Now, the **Incoming** list view loads without any issues.

## Epilogue

This release guide was published on **15 June 2020** by Teamwork Commerce.

Mobile apps are procured via the app store, Meraki, or otherwise provided by a Teamwork representative. This manual provides documentation on new features and product updates to the existing Mobile software.

If you have any questions or wish to receive training from Teamwork Commerce, email us at: [training@teamworkretail.com](mailto:training@teamworkretail.com).

If you need technical support, have a question about whether or not you have the current version of the manual, or you have some comments or feedback about our manual, please contact us at: [support@teamworkretail.com](mailto:support@teamworkretail.com).

For emergency support call the Teamwork Main Line [\(727\) 210-1700](tel:(727)210-1700) and [select 1](#) to leave a message that will immediately be dispatched to an on-call tech.