

# CHQ RELEASE GUIDE

# Version 6.13

- Builds 6.13.79.0
  - 6.13.59.0
  - 6.13.65.0
  - 6.13.70.0
  - 6.13.76.0

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## Inventory

## Optimal Stock: Updates in status display and replenishment initiation

TWD-26520 Build 6.13.59.0

#### Security Rights

To be able to use the functionality provided by the enhancement, the user must be granted the following rights:

Security Right	Area	Description
CHQ - Run Replenishment Process	Inventory	Allows a user to run a replenishment
		process
CHQ - Cancel Replenishment	Inventory	Allows a user to cancel a replenishment
Process		process

#### Checking replenishment start/end dates and status

The update allows users to find out:

- the <u>status</u> of the last replenishment (can be one of the following: *in process, failed, cancelled, cancelling,* or *completed*)
- the <u>date and time</u> of the last replenishment

The information is available in CHQ under **inventory** > **replenishment**:

	inventory purchasing sales analytics
styles & items	÷. 6
damage memos	optimal stock replenishment
stock count	replenishment start: 12/09/2019 9:59 AM replenishment end: 12/09/2019 10:52 AM
transfer orders	status: completed
transfer memos	
visual allocation	
adjustment memos	
price memos	
kits	
kit orders	
promo groups	
pre-sets	
reserve orders	
replenishment	

The fields are visible if the **replenishment mode** is set to *optimal stock* in CHQ under **settings** > **inventory/catalog** > **inventory settings** > **replenishment area**.

#### Running and cancelling replenishment

Also, the update allows users to run replenishment in the *trial* and *production* modes as well as to completely cancel the replenishment process.

To do any of the above, in CHQ, click **replenishment** under **inventory** > **replenishment**:

	inventory	purchasing	sales	
styles & items	<b>A</b>	Ð		
damage memos	optimal stock	replenishment		
stock count	replenishment start replenishment end	: 12/09/2019 9:59 A : 12/09/2019 10:52	M AM	
transfer orders	status	completed		
transfer memos				
visual allocation				
adjustment memos				
price memos				
kits				
kit orders				
promo groups				
pre-sets				
reserve orders				
replenishment				

#### NOTE:

The **replenishment** button is visible if the **replenishment mode** is set to *optimal stock* in CHQ under **settings** > **inventory/catalog** > **inventory settings** > **replenishment area**.

Clicking the **replenishment** button opens the **replenishment** list view.

#### Replenishment list view

The list view provides information on replenishments that are currently in progress as well as on those that were run earlier:

	CHQ	replenisł	nment					
view	tria	ll run pro	duction run	show results				
no 🔺	status	progress	mode	start date	end date	created by	cancelled by	
1715								
1714	completed		production	01/07/2020 11:46 AM	01/07/2020 11:47 AM	root root		
1713	completed		production	01/06/2020 6:31 AM	01/06/2020 6:39 AM	root root		
1712	completed		production	01/05/2020 6:31 AM	01/05/2020 6:51 AM	root root		
1711	completed		production	01/04/2020 10:09 AM	01/04/2020 10:20 AM	root root		
1710	completed		production	01/03/2020 10:09 AM	01/03/2020 10:51 AM	root root		
1709	completed		production	01/02/2020 10:09 AM	01/02/2020 10:20 AM	root root		

The following information is available for every replenishment:

- **no**: the replenishment number
- **status:** replenishment status, can be one of the following in process, completed, failed, cancelling, cancelled
- progress: progress bar showing the replenishment progress
- mode: indicates if the replenishment is run in the trial, production, or test modes
- **start date**: the date-time when the process started
- end date: the date-time when the process finished
- created by: initiator's username
- cancelled by: the username of the person who cancelled

Also, in the list view:

- click **trial run** to run replenishment in the trial mode
- click production run to run replenishment in the production mode
- click **show results** to view results in the report form
- click view to see replenishment details

#### **IMPORTANT NOTE:**

The **trial run** and **production run** buttons are visible if the user has the *Run Replenishment Process* right granted.

The **show results** button is enabled if the selected replenishment is completed.

#### Replenishment details dialog

On selecting a specific replenishment process and clicking the **view** button in the <u>replenishment</u> <a href="https://www.initegieres.com">ist view</a> the **replenishment** <a href="https://www.initegieres.com">replenishment</a> <a href="https://www.initegieres.com"/>replenishment</a> <a href=

replenishment #1715			
general			
replenishment #: 17	715		
status: in	process		
mode: pi	roduction		
start date: 01	/08/2020 11:46	AM	
end date:			
created by: M	IK		
progress			
filling data		success	
preparing reserve orders		success	
creating reserve orders		success	
preparing transfer orders		in progress	
creating transfer orders		not started	
-			
cancel			close

The dialog contains two areas: general and progress.

In the **general** area, the fields are not editable and show the basic information on the replenishment process.

In the **progress** area, the information on the data processing steps is shown:

- filling data
- preparing data
- creating reserve orders
- preparing transfer orders
- creating transfer orders
- check results (only in test mode)

The progress bar located next to each step can be of the following three types:

- Indicates success
- indicates in progress
- \_\_\_\_\_ can indicate not started, cancelled, failed, and skipped

#### **IMPORTANT NOTE:**

The **cancel** button displays in the lower left corner of the dialog only if the status of replenishment is *in progress* and the user has been granted the *Cancel Replenishment Process* right.

#### Optimal Stock: Check available items in Transfer Orders

TWD-26464 Build 6.13.59.0

It is now possible to check available items in a Transfer Order. To do so, under CHQ, go to **inventory** > **transfer orders** > **items tab** and click the **check available** button.

transfer order	r - 1317	- held						
general	edit	remove	check	available				
custom	PLU	search t	o add	Q (	qty to add: 1			filter 🔻
items	PLU	available	qty ordered	qty out	qty in	rejected qty	target location	
iceniis	321						KATYA - kate zh	
user info	321		6	0	0		JKOREVO - jkorevo	
	333		9	0	0		KATYA - kate zh	
	333		6	0	0		JKOREVO - jkorevo	
	123		6	0	0		JKOREVO - jkorevo	

#### NOTE:

The **check available** button is visible if no items were transferred out or rejected in the Transfer Order as well as if the Transfer Order is being edited.

transfer order - 1317 - held								
general	edit	remove	check	available				
custom	PLU	search to	add	,Ο ,Ο				
items	PLU	available	qty ordered	qty out				
icentis	321	35	32	0				
user info	321	35	6	0				
	333	6	9	0				
	333	6	6	0				
	123		6	0				

On clicking the **check available** button, item quantities are updated in the **available** column.

The available quantity is calculated as the *RTA* value for the corresponding item in the source location.

#### Filter options in the transfer order dialog

A new filter option has been added: **over transfer**. By selecting the **show "over transfer" only** radio button, only the lines where the quantity ordered is more than the quantity available are shown.

transfer order	- 1317	- held					
general	edit	remove	check a	available			
custom	PLU	search to	o add	,O qt	ty to add: 1		filter 🔺
items	PLU	available	qty ordered	qty out	qty in	rejected qty	( over transfer
	321						show all
user into	321	35	6	0	0		show "over transfer" only
	333	6	9	0	0		target location
	333	6	6	0	0		(select all)
	123		6	0	0		VIIITEST - IIItest
							<ul> <li>046535 - GFMG - FEIRA SO MARCAS</li> <li>084232 - GFCMP - FEIRA BÚZIOS</li> <li>1000 - Masha1</li> <li>10002 - Yulia Location 2</li> <li>1001 - Masha2</li> <li>123 - HHH</li> <li>reset filter</li> <li>apply cancel</li> </ul>
		5 records			page 1	of 1	10 25 50
quick transfer							hold release discard

#### **IMPORTANT NOTE:**

If the **source location** has been changed in the **transfer order dialog** > **general tab**, the *available* value is cleared in the *available* column.

transfer orde	r - 1519 - held	
gonoral	universal order #:	110000083
general	order #:	1519
custom	reference #:	1519
items	status:	held
user info	source location:	IIITEST - IIItest 💌 \star
	default target location:	801 - Franklin Mills 🔹 \star
	order date:	12/16/2019 12:55 PM
	ship date:	<mm dd="" yyyy=""></mm>

#### Checking item availability before Transfer Order creation

Also, the update allows for checking the available items on the source location prior to creating a Transfer Order (TO) as a part of the replenishment process.

If the quantity of items to transfer is more than the available quantity, then the error message displays and the TO is not created.

#### Correcting item quantity in a posted Transfer Memo

TWD-22559 Build 6.13.59.0

This update allows users to manually correct (or supplement) item quantities in a posted transfer memo. It is possible to specify whether a bigger or a smaller number of items has been transferred than it was originally indicated.

As a result, a corrective Transfer Memo is created. This process follows the logic:

- If *fewer* items have been transferred, the corrective transfer will move the difference <u>from</u> the original target to the original source location.
- If *more* items have been transferred, the corrective transfer will move the difference <u>from</u> the original source to the original target location.

The out and in quantities of the corrective transfer must have the same date/time as the original in posting date/time.

The described procedure can be initiated by clicking the **supplemental transfer** button, which is found under **chq** > **inventory** > **transfer memo** > **items tab**.

transfer memo - 10144 - posted									
general	supplem	nental transfer							
custom	PLU 🔺	store description	attribute 1	attribute 2	qty out	qty in	DCSS		
it a mag	9527								
items	9533	Jeans			2	2	Mens - Pants - Casual		
user info									

#### NOTE: WARNING

The **supplemental transfer** button is only available for a posted transfer.

Upon clicking the **supplemental transfer** button, a **supplemental transfer** dialog opens.

supplemental transfer						
original transfer qty: new transfer qty: difference:	5 4 -1	*				
* - required						
		supplement	cancel			

In the **new transfer qty** field, you can enter the new quantity that was actually transferred. Editing this field updates the difference field.

The **difference** field shows the difference between the original transfer qty and revised transfer qty.

Upon clicking the **supplement** button and closing the Transfer Memo, a new transfer to correct is created.

This new Transfer Memo is a separate document that can be accessed from the Transfer Memo **list view**, as well as from the **recent** section under **chq** > **inventory** > **transfer memos**.

In that new supplemental Transfer Memo, a new **supplemental transfers made** field shows the number of supplemental transfers that have been made for any items in the document.

general	universal memo #:	100000028
custom	reference #:	236
tems	order #:	236
user info	status:	posted
	source location:	WH - Warehouse
	target location:	105 - New York Store
	discrepancy:	
	correction rule:	
	reviewed:	
	cancellation status:	
	reversed/reversal;	
	reversed/reversal #;	
	supplemental transfers made:	1
	notes:	
	notes.	

Upon clicking the **reserve** button (see the screenshot on the previous page), a transfer for the specified difference is created:

- If the difference is negative, the transfer moves that quantity from the original target to the original source location
- If the difference is positive, the transfer moves that quantity from the original source, to the original target location

In the Transfer Memo list view, the **linked TMs** column displays if a Transfer Memo has had any supplemental transfers made.

♠ I CHQ	transfer memos								
view mark	as reviewed print								
universal memo #	memo (post out) date 🕶	post in date	status	qty out	qty in	difference	discrepancy	correction rule	linked TMs
100000708	03/19/2020 12:48 PM	03/19/2020 12:48 PM	posted	4	4				✓
100000707	03/16/2020 3:30 PM	03/16/2020 3:30 PM	posted	666	666				✓
100000737	03/16/2020 3:30 PM	03/16/2020 3:30 PM	posted	1	0				
100000706	02/26/2020 1:27 PM	02/26/2020 1:27 PM	posted	3	3				
100000705	02/25/2020 5:20 PM	02/25/2020 5:20 PM	posted	1	1				
100000704	02/17/2020 3:04 PM	02/17/2020 3:05 PM	posted	1	1				
100000703	01/27/2020 7:19 PM	01/27/2020 7:19 PM	posted	3	3				
100000702	01/06/2020 12:32 PM	01/06/2020 12:32 PM	posted	1	1				
100000701	12/16/2019 4:01 PM	12/16/2019 4:01 PM	posted	1	1				

## Optimal Stock: backdated Transfer Orders

TWD-26367 Build 6.13.59.0

Now, the replenishment process creates Transfer Orders **one** day backdated to ensure that they are handled with the correct priority by the warehouse.

For example, if replenishment ran at 2 AM, November 23, the Transfer Orders is dated November 22.

#### **IMPORTANT NOTE:**

Please be advised that the dating logic changed in build 6.13.79.0.

## Optimal Stock: Transfer Orders and Sales Orders dating

TWD-32446 Build 6.13.79.0

The Optimal Stock replenishment process now creates Transfer Orders and Sales Orders with the time and date at which the replenishment process is run.

For example, if replenishment runs at 2 AM on November, 23, the time and date of order creation will be 2 AM on November, 23.

Additionally, for Sales Orders, the promise date for the whole order and individual items on it also matches the replenishment date.

# Services

## Device Controller: last initialization date and time

TWD-31189 Build 6.13.76.0

It is now possible to see the date and time of the mobile app last initialization. This information is visible in the new **last init** field, under **chq** > **services** > **device controller** > **edit device** > **info**.

edit device				
general	last run: last full sync start:	04/30/2020 2:43 PM	request status	
direct printers	last full sync end:	04/30/2020 3:05 PM	requested:	
pin pads	last force sync start:		received:	
restricted	sync error table:		user:	
info	last init:	04/30/2020 2:43 PM	screen: unsynchronized documents:	
			drawer memo:	
		_		
force reinitiali	ze request backup re	fresh TSS	remove	save cancel

# Settings

## Optimal Stock: limiting the replenishment process run time

TWD-26521 Build 6.13.59.0

We've added the **replenishment** - **max allowed run time (mins)** setting to **chq** > **settings** > **inventory/catalog** > **inventory settings**.

	inventory purchasing sales	analytics services	settings	
all search O	inventory settings			
transaction acknowledgement	general			
<ul> <li>location settings</li> </ul>	custom lookup value display:	both	<b>~</b>	
<ul> <li>inventory / catalog</li> </ul>	allow non-unique UPC:			
styles & items designer	DCSS:	DCSS code	-	
preset item options	ACSS: enable "Related"	ACSS code	Ť	
seasons	replenishment			
<ul> <li>department classifications</li> </ul>	replenishment mode:	optimal stock	-	
<ul> <li>alternate classifications</li> </ul>	warehouse location:	IIITEST - IIItest	*	
attributes	warehouse ship minimum:	1		
price levels	replenishment - max allowed run time (mins):	180		
model stock periods				
qty patterns				
inventory settings				
inventory labels				
POS catalog categories				
inventory import				
▶ kit orders			save	cancel
root 🙍			🚱 English (US) 👻	version 6.12.10.0

In the **replenishment - max allowed run time (mins)** field, it is possible to set the time when the replenishment process should be stopped and cancelled; it will not run longer than that specified value.

#### NOTE: Rights and validation

This field is editable if the user has the *Add/Edit Inventory Settings* right. The value must be a whole number (not negative and not zero). The default value is *180*.

Before cancelling the replenishment process, the system checks the replenishment status.

If the replenishment process is in the *creating transfer orders* status, it is **not cancelled**.

In any other cases the replenishment status is changed to *cancelling* and the process is cancelled. All progress steps are marked as *cancelled*.

## New ship to address fields added for locations

TWD-27511 Build 6.13.59.0

It is now possible to add a ship to address, which can be different from the primary address. The address can be used to define a second or alternate location.

The ship to address can be set under chq > settings > locations / location settings in the new ship to address area of the details tab:

1234567890 - Franklin Mills							
details	general			I.	address		
	code:	1234567890		*	address 1:	1559 Franklin Mills Circle-Suite 65	
groups	name:	Franklin Mills			address 2:	1559 Franklin Mills Circle-Suite 65	
schedule	external ID:				address 3:		
custom	open:	$\checkmark$			address 4:		
	available for store pick up:	$\checkmark$			address 5:		
general settings	ecomm enabled:				postal code:	19154	
sales	inactive:			1	ship to address		
price breaks	details				address 1:	1559 Franklin Mills Circle-Suite	
payments	price level:	empty	Ŧ	*	address 2:	Suite 65	
	tax area:	New York City Sales Tax	Ŧ	*	address 3:		
sales receipt tabs	base currency:		Ŧ		address 4:		
sales order tabs	time zone:		Ŧ		address 5:		
purchasing	latitude:	0.00			postal code:	19154	
transfers	longitude:	0.00		1	picture		
cransiers	type:	standard	Ŧ				
adjustments	warehouse location:		Ŧ				

In the area, the following information is available:

- address 1–5
- postal code
- city
- state/province
- country (empty by default)
- fiscal code
- phone
- fax
- email
- contact
- home page

#### **IMPORTANT NOTE**

When a new location is created, the fields are not copied via the **copy from existing location** functionality.

## Configuring a replenishment process report

TWD-26520 Build 6.13.59.0

We've added the **replenishment process report** field to the **replenishment** area in CHQ under **settings** > **printing** > **web printing designs** > **replenishment**.

	inventory purchasing sale	s analytics services s	settings	
all search O	web printing designs			
▹ security	sales order report:	TWR-0401	8	select
<ul> <li>company settings</li> </ul>	pick list report:	TWR-0344	8	select
<ul> <li>location settings</li> </ul>	pack list report:	TWR-0343	8	select
inventory / catalog	pack slip report:	PTT-0006	8	select
▶ customer	pick up label report:	TWR-0359	8	select
k salas	customer history report:	TWR-0229	$\otimes$	select
· suits	styles & items			
• order management	product flash report:	TWR-0402	8	select
<ul> <li>drawer management</li> </ul>	kit orders			
<ul> <li>purchasing</li> </ul>	kit order report:	TWR-0409	8	select
▶ transfers	transfor momos			
✓ printing	dansier menios		-	
printing design settings	transfer memo report:	PTT-0006	Ø	select
mobile printing designs	replenishment			
web printing designs	replenishment process report:	TWR-0429	8	select
▶ reports				save cancel

The setting allows for selecting the replenishment report template for printing.

## New security rights

TWD-28271 Build 6.13.59.0

New security rights have been added to CHQ for POS Count Memos:

Application	Security Right	Area	Description
V6-POS	Show ledger quantity	Count Memos	Shows the ledger quantity and difference qty values in Count Memo
V6-POS	Run Count Memo Report	Count Memos	User may select the Count Memo report button

## Count Memo reports

TWD-28271 Build 6.13.59.0

This update allows users to define a Count Memo report that can be accessed from version 6 POS Pro.

To do so, go to **chq** > **settings** > **printing** > **web printing designs tab**. In the new *count memo report* field, select a report.

	inventory purchasing sal	les analytics services	settings
titles search O	web printing designs		
▹ security	pick list report	:: TWR-0344	🔕 select
<ul> <li>company settings</li> </ul>	pack list report	:: TWR-0343	😸 select
<ul> <li>location settings</li> </ul>	pack slip report	:: FW-0030	😸 select
▶ inventory / catalog	pick up label report	:: TWR-0359	😸 select
▶ customer	customer history report	: TWR-0229	😸 select
▶ sales	styles & items		
<ul> <li>order management</li> </ul>	product flash report	:: TWR-0402	Select
<ul> <li>drawer management</li> </ul>	kit orders		
▶ purchasing	kit order report	:: TWR-0409	Select
transfers	transfer memos		
✓ printing	transfer memo report	:: PTT-0006	Select
printing design settings	count memos		
mobile printing designs	count memo report	:: TWR-0430	🙁 select
web printing designs	replenishment		
▶ reports	replenishment process report	:: TWR-0000-PT	🛞 select
▶ eCommerce			-

# **Other Enhancements**

## A new sorting option for Sales Order History API

TWD-27600 Build 6.13.59.0

We've updated the Sales Order History Export API by adding a new sorting option – **SalesOrderDate**.

The new option allows for sorting the output chronologically either in the ascending or descending order.

## New mobile printing areas for item ticket printing

TWD-25297 Build 6.13.59.0

This update has been made to respect a change in the POS Pro application.

The change in POS allows for printing item tickets with an item condition (for example, damaged or defective) indicated right from transfer, purchase, or adjustment documents.

In CHQ, we've added 3 new printing areas under **settings** > **printing** > **mobile printing designs**.

These areas include:

- transfer item ticket
- purchasing item ticket
- adjustment item ticket

#### Performance improvements

TWD-27328, TWD-27374, TWD-27386 Build 6.13.59.0

Database updates have been provided to ensure faster performance.

## Exportv2 (json export) performance improvements

TWD-26497 Build 6.13.59.0

The JSON-based export algorithm has been optimized to work faster.

## Increase of speed for Sales Receipt and Sales Order import

TWD-27563, TWD-28725 Build 6.13.59.0

We've increased the speed of Sales Receipt and Sales Order import documents processing to maximum possible depending on the system's available resources.

## Device Transaction Number sequential generation

TWD-26673 Build 6.13.59.0

With this improvement, the Device Transaction Number (DTN) values continue to be generated sequentially even after the device has been updated.

This helps store the DTNs in order and prevents error generation once documents with the same DTNs are created.

This upgrade includes Sales Receipts, Transfer Memo, Purchase Receipts, Adjustments, Count Memo.

## Enhanced security for password retrieval

TWD-24616 Build 6.13.59.0

On the CHQ UI side, we've enhanced the security of password data management in the following areas:

- company settings > general settings > SMTP server password
- sales > payment processing adyen (service and reporting passwords, as well as client secret), fortress, TopUp, card connect, shopify, givex (password and merchant secret), and CAFIS Pitt
- reports > report settings > general settings > password
- reports > report settings > dashboards > client secret
- location settings > location dialog > payments > payment processing miTPV, adyen (service and reporting passwords), fortress, card connect, client secret

## New API added

TWD-26326 Build 6.13.59.0

We've added a new JSON-based Custom tables import API.

## New field in the JSON-based Ship Sales Order Export API

TWD-26731 Build 6.13.59.0

A new field, *SerialNumber*, has been added to the JSON-based Ship Sales Order API at the *Items* level.

## Reduced loading time for locations list

TWD-24617 Build 6.13.59.0

Previously, in some areas, it used to take some extra time to get the location list:

- security > users > dialog > locations tab
- company settings > SVS > location groups > edit SVS location group > locations tab
- locations / location settings > list
- availability group > list > locations btn
- order management > sell from locations
- order management > fill locations
- transfers > transfer locations

That would happen because a request was sent to the server to load the location logo images.

Now, the logo images are not included in the request, which ensures a faster location list displaying.

## New filter added to Sales Order History API

DS-638 Build 6.13.59.0

A new filter has been added to the JSON-based Sales Order History API: *SellToEmail*.

#### **IMPORTANT NOTE:**

The *SellToEmail* filter is required for export to be performed.

All the customer orders that contain the email that's been specified in the *SellToEmail* parameter will be filtered out.

## Updates in the JSON-based Count Memo API

TWD-29152 Build 6.13.65.0

We've updated the following two JSON-based Count Memo control flow APIs:

- Create Count Memo
- Create adjustment for Count Memo

#### JSON-based Count Memo control flow API - Create Count Memo

We've added a new filter to the API – *FilterOutItemsWithoutQty*. If the filter is used, no Count Memo items are created for inventory items with zero on-hand qty.

# JSON-based Count Memo control flow API – Create adjustment for Count Memo

We've added a new parameter *–IdentifyUnrecognized*. If the parameter is set to "true", before creating an adjustment, a Count Memo item is created for every unrecognized item scan only if there is a corresponding inventory item.

## Updated algorithm for JSON-based Count Memo Export API

DS-711 Build 6.13.70.0

We've updated the algorithm used for filtering Count Memos as a part of Count Memo export via API requests.

The updated algorithm prevents any export failures related to filtering Count Memos by Device Transaction Number.

## Updated JSON-based Sales Receipt export API

DS-712 Build 6.13.70.0

The **LineDiscReason** field in the Sales Receipt export API is now available only for Sales Receipts of the "Sale" type.

## Database updates for the Replenishment process

DS-773 Build 6.13.76.0

We have updated our database to ensure that the Replenishment process runs at a faster speed.

## Enhanced Sales Receipt posting

TWD-32499 Build 6.13.79.0

The procedure of posting Sales Receipts to CHQ database has been enhanced to provide faster performance.

# **Issue Resolutions**

#### Updated gift card transaction sending process

DS-572 Build 6.13.59.0

#### Issue:

Earlier, the Teamwork integration with the Clutch platform would stop working properly due to CHQ continuous attempts to post transactions that cannot be posted in Clutch.

#### NOTE:

Clutch is a third-party system that one of our clients uses in connection with Teamwork CRM.

#### **Resolution:**

The issue has been fixed. Now, transactions that are failed to be posted are resent every hour. If a transaction fails to be sent successfully within 48 hours, it will never be resent anymore.

## Override quantity in Count Memo not included in total counts

DS-691 Build 6.13.70.0

#### Issue:

Previously, when manually changing the override quantity of an item in a Count Memo, the override quantity was not updated in the **# of items counted** and **total quantity scanned** fields in the Count Memo **general** tab under **chq** > **inventory** > **count memos**.

#### **Resolution:**

Changes have been made in the Cloud Service HQ and in CHQ to include the override quantities into the calculations.

## Purchase Receipt # displayed instead of Purchase Order # in Shipments History

DS-671 Build 6.13.70.0

#### Issue:

CHQ did not transmit the correct Purchase Order number for the POS Pro app. As a result, in POS Pro, under the Shipments History list view, the **Purchase Order #** would display instead the **Purchase Receipt #**.

#### **Resolution:**

This issue has been fixed with changes made in CHQ, now the **Purchase Order #** displays in the **Shipments History** list view.

## Ship Method Id field display issue fixed for Sales Receipt import

DS-677 Build 6.13.70.0

#### Issue:

Previously, when importing a Sales Receipt and the shipping method was set to **SSO carton** in the related Ship Memo, that receipt would have an empty **Ship Method ID** field.

#### **Resolution:**

This issue has been fixed. Now, the **Ship Method Id** field contains the appropriate value.

#### Failure of Sales Order lines import

DS-695 Build 6.13.76.0

We have fixed the issue that caused the item import process to freeze at the *Document Processing* pop-up. Now, the import process is completed properly.

## Items with no quantity included in eCommerce Reserve Orders by Replenishment

DS-772 Build 6.13.76.0

The replenishment process could include an item without any available quantities to an eCommerce Reserve Order.

We have fixed that issue and an item without any available quantities is not included in an eCommerce Reserve Order.

# Epilogue

This guide was published on *June 18, 2020* by Teamwork Commerce.

CHQ is accessed online through a browser and client specific web site. This guide provides documentation on new features and product updates to the existing CHQ software.

If you have any questions or wish to receive training from Teamwork Commerce, email us at: training@teamworkcommerce.com.

If you need technical support, have a question about whether or not you have the current version of the guide, or you have some comments or feedback about our guide, please contact us at: <a href="mailto:support@teamworkcommerce.com">support@teamworkcommerce.com</a>.

For emergency support call the Teamwork Commerce Main Line (727) 210-1700 and select 1 to leave a message that will immediately be dispatched to an on-call tech.